



## PLAY RULES DIRT BUSTERS

### Prices, Surcharges, Time

- For assignments with a total amount of /and more than € 800, excluding VAT, an advance of 50% must be paid before commencing the work.
- For assignments within the Amsterdam region, DIRT BUSTERS charges a call-out fee of €30,- to €40,- excluding VAT. Outside the Amsterdam region, the call-out costs will be calculated per location.
- For all assignments a minimum amount of €80,- excluding VAT applies per assignment. DIRT BUSTERS applies the following surcharges for special hours: 50% between 18:30 and 06:00 as well as on Saturdays and 100% on public holidays and Sundays.
- The assignments carried out by DIRT BUSTERS on an hourly base will be rounded off to half hours: 15 minutes will be rounded up to 30 minutes. Hours are always counted as "man hours"

### Indicative rates Refresher Cleanings and Final Cleanings

- The rates are based on homes with a ceiling height up to 3 meters. DIRT BUSTERS charges a surcharge of € 1 per square meter for cleaning rooms with ceilings higher than 3 meters. The client must inform DIRT BUSTERS if the ceiling height is higher than 3 meters.
- The rates are based on houses with one kitchen and one bathroom. If there are more kitchens and / or bathrooms, DIRT BUSTERS applies the following surcharges: 1 hour extra for a bathroom and 3 hours extra for a kitchen.
- Cleaning of all sorts of sun blinds is not included in the rate.
- (Built-in) cupboards are not included in the rate for unfurnished properties.
- The disposal of one full garbage bag is included in the rate. If more waste has to be thrown away, additional costs will be charged for this.
- The house must be free of personal belongings and food. The cleaners are instructed to throw these items away, so that the house is ready for the next occupant. If personal belongings or food are to be left behind, the client must state this explicitly.
- We reserve the right to charge extra time if a home is excessively soiled. This will be communicated to the client before the work is carried out .

### Other

- If a high-pressure cleaner must be used on the balcony or roof terrace during an assignment, the client must inform the neighbors below. This is important because of the water seeping down the balcony.
- Additional work instructions other than the booked service must be confirmed to our office by email. This should strictly not be communicated to the cleaners during the day of service.