



Thomas Wurzinger

Curriculum Vitae



Thomas Wurzinger
Hotelkaufmann

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Austria

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2024



Thomas Wurzinger

Personal data

Surname : Wurzinger
Christian Name : Thomas
Date of birth : 14. May 1970
Place of birth : Eisenerz, Austria
Nationality : Austrian
Marital status : Married, 2 Children

Education

- 4 years **Elementary School** Traboch, Austria
- 4 years **High School** St. Michael, Austria
- 3 years **Hotel Management School**
Tourismusschulen Bad Gleichenberg, Austria

Hobbies

- Running
- Yoga
- Mountain Biking
- Skiing
- Squash
- Apple & Macworld
- Visiting New Restaurant Concepts
- Wine Tasting
- Travelling - Learning About Different Cultures

I am a tech-savvy fan of all things Apple® and can always be counted on to have the most up-to-date gadgets. I am also a connoisseur who appreciates the sleek elegance, mechanical perfection, and speed of sports cars.

Languages

- German (Mothertongue)
- English (spoken and written)



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Employments

I have focused all my career on service, and bring with me more than 30 years of experience in the international luxury hospitality industry. The Ritz-Carlton Hotels in Berlin and Wolfsburg saw me evolving from the position of hotel manager to general manager. In 2008 I felt the great draw to return to Asia and served as Managing Director for Tangula luxury trains, responsible for the development and management of China's first globally recognized brand in the field of luxury travel.

2010 brought a new journey to the vibrant city of Bangkok where I joined GOCO Hospitality, a consulting and operating company specializing in wellness hospitality. As a founding member and Group Director - Operations, I was responsible for the entire operations branch of the company. From 2010 to 2011 I found myself immersed in the perfect combination of operating and wellness when, on behalf of GOCO, I took on the role of General Manager at SHA Wellness Clinic in Alicante, Spain.

From October 2015, I am bringing my expertise to a new audience and offering independent service with Hospitality4U till the end of 2019 and with Wurzinger Consulting since the beginning of 2020.

I am not your typical corporate type, bursting with wisdom but lacking in empathy and emotion? Certainly not and it is a strong sense of family that has brought me back to my adopted home in Berlin and in close proximity to my family in Austria.

I have never forgotten where I first felt the passion for hospitality and the days spent working with my father, a pastry chef, set the wheels in motion for a career centred around the service of others. I can be found back at home with my family whenever the opportunity arises enjoying home cooked food and the clean mountain air. There is no doubt that successful business is built on close relationships and this is a message that I extends to both my personal and professional life. In short: **It's all about relationships!**

01.10.2015 – 31.12.2019	Wurzinger Consulting, Styria Owner & Managing Director	<i>Start-up Company!</i>
01.10.2015 – 31.12.2019	Hospitality4U, Berlin Owner & Managing Director	<i>Start-up Company!</i>
01.08.2015 – 31.12.2016	hocaboo, Berlin Brand Ambassador & Founder	<i>Start-up Company!</i>
01.07.2015 – 30.09.2015	Personal Time-out	



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01.01.2013 – 30.06.2015 GOCO Hospitality, Bangkok *Start-up Company!*
(former: SPATALITY International, Bangkok)
Group Director - Operations
01.01.2010 – 31.12.2012 **Group Director - Hotel Operations**

Awards 2015:

Best New European Spa
GOCO Spa Venice at JW Marriott Venic
Senses Awards

Awards 2013:

Best New Concept Spa
THE SPA at Steigenberger Frankfurter Hof
Senses Awards

Awards 2012:

Spa Consultant of the Year
Spa China Awards

Best Lifestyle Spa
The Claridges Spa
Senses Awards

Awards 2011:

Spa Consultant of the Year
Spa China Awards

Spa Consultant of the Year
The Crystal Awards Asia Pacific

Best Destination Spa
SHA Wellness Clinic
The Reader's Traveller Awards

Best Lifestyle Spa
The Claridges Spa
Senses Awards

Awards 2010:

Best Medical Thermal & Natural Spa
SHA Wellness Clinic
Condé Nast Traveller Awards

Best Spa of Spain
SHA Wellness Clinic
Spa Finder Readers' Choice Award

28.08.2008 – 31.12.2009 Tangula, Beijing *Start-up Company & Pre-opening!*
Managing Director

07.04.2008 – 27.08.2008 Personal Time-out

15.08.2005 – 06.04.2008 THE RITZ-CARLTON, Wolfsburg
General Manager

Awards 2007:

Hotel des Jahres
The Ritz-Carlton, Wolfsburg
Busche Verlag / Schlummer Atlas

Hotel Manager des Jahres
Thomas Wurzinger
Busche Verlag / Schlummer Atlas

Number "1" Ambiente Hotel in Germany
Der Feinschmecker

Koch des Jahres
Sven Elverfeld
Der Feinschmecker

Number "9" Bunte Top 100 List
Restaurant Aqua
Bunte Magazine



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2nd Michelin Star (red) – Restaurant Aqua
Guide Michelin 2007

18 Points – Restaurant Aqua
Gault Millau

Awards 2006:

Number “1” Ambiente Hotel in Germany
Der Feinschmecker

Number “4” Business Hotels in Germany
Das Unternehmer Magazin

Number “1” Trend Restaurant in Germany
Restaurant Aqua
Der Feinschmecker

2nd Michelin Star – Restaurant Aqua
Guide Michelin 2006

18 Points – Restaurant Aqua
Gault Millau

Best PersAward 2006
Human Resources Development

Awards 2005:

Number “1” Trend Restaurant in Germany
Der Feinschmecker

2nd Michelin Star – Restaurant Aqua
Guide Michelin 2006

18 Points – Restaurant Aqua
Gault Millau

01.06.2003 – 14.08.2005 THE RITZ-CARLTON, Berlin *Pre-opening!*
Hotel Manager

01.04.2002 – 31.05.2003 THE RITZ-CARLTON, Istanbul *Pre-opening!*
Hotel Manager

29.08.2000 – 31.03.2002 **Executive Assistant Manager Food & Beverage**

01.04.1999 – 28.08.2000 THE RITZ-CARLTON, Millenia Singapore
Executive Assistant Manager Food & Beverage

31.03.1998 – 31.03.1999 **Food & Beverage Manager**

01.10.1997 – 30.03.1998 **Assistant Director of Food & Beverage**

Awards 1999:

Best City Hotel in The World
& Best Hotel in Asia
Conde Nast Traveller

Best Business Hotel in Asia
Asiamoney

Overall Best Business Hotel in Asia
Business Asia & Bloomberg Television

Best Hotel in Singapore
Asiamoney

Best Business Hotel In Singapore
Business Traveller Asia-Pacific

Best Hotel in Singapore
Business Traveller Asia-Pacific

Best Hotel in Singapore
Finance Asia

Best Hotel in Singapore
Euromoney

Best Dining Experience
Singapore Tourism Board

Great Hotel Restaurant
Hotels Magazine

Top Chinese Restaurant in Singapore
Singapore Tatler Restaurant Guide

Best Brunch in Singapore
IS Magazine

The Ritz-Carlton Hotel Company L.L.C
Malcolm Baldrige National Quality Award
/ for the 2nd time



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- 19.06.1995 – 30.09.1997 HOLIDAY INN Golden Mile, Hong Kong
Assistant Food & Beverage Manager
- 01.02.1993 - 31.03.1995 RADISSON Center Hotel, Salzburg *Pre-opening!*
Assistant to the Management
Opening 4. November 1993
- 21.10.1991 - 31.12.1992 Vital Hotel Royal, Seefeld *Pre-opening!*
Assistant Food & Beverage Manager
Opening 26. November 1991 The Leading Hotels of the World
- 20.06.1991 - 03.10.1991 Hotel Edelweiss & Gurgl, Obergurgl
Chef Pâtissier
- 21.08.1990 - 31.03.1991 Altdeutschen Stuben, Bregenz
Restaurant Manager
- 01.06.1990 - 20.08.1990 Hotel Bergland, Sölden
Assistant to the Management / Front Office
- 02.10.1989 - 31.05.1990 Austrian Army
Military Service
- 01.07.1989 - 06.09.1989 Hotel Müllneritsch, Faaker See
Chef Pâtissier
- 06.06.1988 - 05.06.1989 Metropolitan Toronto Convention Center, Canada
Chef de Partie
- 19.12.1987 - 04.05.1988 Sporthotel St. Anton, St. Anton am Arlberg
Rotissier
- 28.05.1987 - 02.10.1987
Commis de cuisine
- 01.06.1986 - 01.09.1986 Strandhotel Prüller, Pörtschach
Trainee Service
- 01.06.1985 - 31.08.1985 Hotel Forelle, Plansee
Trainee Kitchen



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Training Courses

The Ritz-Carlton, Millenia Singapore

	Analyst for Talent+ Supervisor Level	1998
	Re-certification	1999
	Re-certification	2000
	Analyst for Talent+ Staff Level	1998
	Re-certification	1999
	Re-certification	2000
	4 Roles of Leadership Steven Covey	1998
	7 Habits of Highly Effective People Steven Covey	1998
	Leadership Training	1997

Holiday Inn

	Leadership Training	1996
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Special Events | Promotions

- The Ritz-Carlton, Wolfsburg
7th Annual International Food & Wine Festival 2007"
- The Ritz-Carlton, Wolfsburg "Ritz-Carlton Cup 2007"
Dragon Boat Festival with over 30,000 spectators
- The Ritz-Carlton, Wolfsburg
6th Annual International Food & Wine Festival 2006"
- The Ritz-Carlton, Wolfsburg "Ritz-Carlton Cup 2006"
Dragon Boat Festival with over 30,000 spectators
- The Ritz-Carlton, Berlin's 1st "Wiener Ballnacht 2005"
- The Ritz-Carlton, Berlin's 1st Annual International Food & Wine Festival 2003
- The Ritz-Carlton, Millenia Singapore's
4th Annual New World of Food & Wine Festival 2000
- The Ritz-Carlton, Millenia Singapore's
3rd Annual New World of Food & Wine Festival 1999
- The Ritz-Carlton, Millenia Singapore's
2nd Annual New World of Food & Wine Festival 1998
- International Cricket Sixes, Hong Kong Stadium, September 1997
- Rugby World Cup Sevens, Hong Kong Stadium, March 1997
- International Cricket Sixes, Hong Kong Stadium, September 1996
- Rugby Sevens, Hong Kong Stadium, March 1996
- Toronto Economic Summit, Metro Toronto Convention Center 1988



Team Participations **Pre-Opening Countdowns**

- The Ritz-Carlton, Tokyo Japan April 2007
- The Ritz-Carlton, Bahrain Hotel & Spa Bahrain January – March 2003
- The Ritz-Carlton, Washington DC USA October 2000
- The Ritz-Carlton, Wolfsburg Germany May 2000
- The Ritz-Carlton, Sharm El Sheik Egypt December 1999

Abilities

- Knowledge of following Software:
 - Fidelio Food & Beverage Control
 - Hoga POS
 - Corel Draw, etc.
 - Microsoft – Office (Excel, Word, PowerPoint)
 - Windows XP Environment
 - Apple Mac Environment



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Referees

<u>Name & Address</u>	<u>Telephone No.</u>	<u>Relationship</u>
Mr. Ingo Schweder CEO GOCO Hospitality Bangkok Thailand	+66 2252 6288 50	My CEO GOCO Hospitality
Mr. Sridhar K.R. Director – Human Resources GOCO Hospitality Bangkok Thailand	+66 92795 8644	My Director of HR GOCO Hospitality
Mr. Herve Humler President & COO The Ritz-Carlton Hotel Company L.L.C. Suite 800 4445 Willard Avenue Chevy Chase Maryland, 20815 USA	+1 301 547 4759	My President The Ritz-Carlton, Hotel Company International
Mr. Nicholas Clayton CEO Jumeirah Group Sufouh Road P.O. Box 73137 Dubai, U.A.E.	+971 4 3665011	My General Manager at The Ritz-Carlton, Millenia Singapore
Mr. Rainer Bürkle Vice President Area General Manager The Portman Ritz-Carlton, Shanghai 1376 Nanjing Xi Lu Shanghai 200040 China	+86 21 6279 8888	My General Manager at The Ritz-Carlton, Istanbul & The Ritz-Carlton, Berlin My Vice President / Area General Manager at The Ritz-Carlton, Wolfsburg
Mr. Robert Winkler General Manager Romantikhotel "Die Gersberg Alm" Gersberg 37, Postfach 96 5023 Salzburg Gnigl Austria	+43 662 641257 0	My Food & Beverage Manager at the Vital Hotel Royal, and my Resident Manager at the Radisson Center Hotel Salzburg