

Dear parents and employees of the facility,

we have put together a brief summary of the essential information for you to take advantage of communal catering. You can find out more by registering online or through our customer centre.

61942046 Facility number

Grundschule Schledehausen Bissendorf

Schulweg 3-5, 49143 Bissendorf

As the customer you place the following orders with the following contractors:

Contractor I

Apetito AG, Bonifatiusstr. 305, 48401 Rheine:

The obligation to perform includes the delivery of the food ordered by the customer.

Contractor II

food safety & quality GmbH, Alte Rhinstr. 4, 12681 Berlin:

The obligation to perform includes the service via the ordering and billing system (abbreviated: BAS) The basis is the contract concluded between Contractor I and food safety & quality GmbH on the provision of BAS.

Catering order and ordering of meals

Your catering order is issued by your registration (see right). You will receive all other data required for ordering meals via the customer account in the internet ordering system after receipt of the order confirmation from food safety & quality GmbH. Orders, changes, and cancellations are possible up to the following times:

- Registration and cancellation are handled by the school

Your co-payment (including VAT)

Composition according to the items specified in the framework agreement – price information per portion for:

- Lunch 4,75 €

NOTE:

Standing order for Lunch is already activated.

Security deposit and chip card

- one-off: security deposit 30,00 €

Payment and discounts

If you are entitled to a reduction in the price of the meal, you are obliged to send a copy of the approval notification or the original voucher to food safety & quality GmbH. Retroactive offsetting of allowances for meals that have already been ordered is only possible for the month in which the allowance was sent/handed in.

VA status: 10/2024

Grundschule Schledehausen Bissendorf

Issuing the catering order

- 1 As a new customer, simply register Internet at: meinibs.de
- 2 Enter the facility number: **61942046**
- 3 As you do, a form pops up:
 - please fill out the form completely
 - for convenient payment, use SEPA direct debit
 - read and confirm general terms and conditions and privacy policy
- 4 Submit and wait for order confirmation



Customer centre

Mon – Fri 7:00 a.m. – 4:00 p.m.

Phone: +49 30 540044-410

Fax: +49 30 540044-479

E-Mail: service@meinibs.de

Mail: food safety & quality GmbH
Alte Rhinstr. 4 · 12681 Berlin

Useful tips ...

- **Left column:** This is an excerpt from the catering order. You can see the complete conditions, including general terms and conditions and the data protection declaration, before/during the online registration or afterwards in your customer account.
- **Order confirmation:** You will receive this by email and/or regular mail after registration.
- **Security deposit:** If such a deposit is declared on the left, please transfer it separately (bank transfer form is provided after registration).
- **Billing:** Ordered meals are billed. Billing takes place at the beginning of the following month.
- **Facility employees:** Please register as described above to take advantage of communal catering.
- **Food distribution:** food safety & quality GmbH has no influence on the provision of food.