

Travel information

Booking confirmation and invoice

In the next few days you will receive a booking confirmation and invoice, which will once again list all the details. You will also receive information about your travel documents.

General Terms and Conditions (GTC)

When you made your online booking, you accepted the travel and payment conditions of your chosen tour operator. The rebooking and cancellation conditions listed there apply.

Travel arrangements

Please check your e-mail box regularly. You will receive important information from us by e-mail. Please also always check your spam folder.

Information about your booking

If we need to contact you with additional information, such as changes to flight times or your travel documents, this will be done via the e-mail address you have provided. Therefore, please check your e-mail box regularly.

Travel insurance

We strongly recommend that you take out travel insurance. You can book this online now at: [Travel Insurance](#)

Questions and how to contact us

If you have any questions, please feel free to call us at the number below. Your service team will be happy to answer any questions you may have. You can reach us 365 days a year.

Hotline number: 0043 660 26 25 491

Mon.-Fri. from 08.00 - 18.00

Saturday from 08.00 - 18.00

Sunday and public holiday from 10.00 - 18.00 h