

## Our business system

qteam service GmbH is a service company and offers customers (healthcare providers, manufacturers, suppliers, etc.) cost-efficient support in solving all current quality issues throughout the healthcare system. Since the beginning of 2020, we have also been available to you as a local partner in Austria.

We support you, among other things, in the development, expansion and optimization of processes or your quality system, in M&A or integration issues, processing of non-conformance and compliance issues, preparation for internal, external and regulatory audits through to structured support for site closures and this worldwide.

The qteam service GmbH is available to you flexibly at your location, remotely or at the location of your suppliers in order to be able to represent and support your interests in the best possible way.

We not only offer you full-time support, we are also available to you flexibly to absorb short-term employee absences (e.g. maternity leave, illness or gaps until a new appointment is made). In addition, we offer you occasional access to our support in "stand-by".

## Have we piqued your interest?

Then write us an email or give us a call. We will be happy to answer your questions or arrange a non-binding presentation appointment (e.g. via TEAMS, ZOOM or in person) with you.



qteam service GmbH Regional Office Austria  
Anton-Bruckner-Str. 9/5  
4863 Seewalchen am Attersee  
Austria

Cell: +43 (0) 660 4660312

[info@qteam-austria.com](mailto:info@qteam-austria.com)  
[www.qteam-austria.com](http://www.qteam-austria.com)

**qteam service**

GmbH Zweig Niederlassung Österreich

our Service for your Quality



OUR SERVICE FOR YOUR QUALITY

## Your benefits at a glance

- Fast support, adapted to your needs and wishes
- Flexible support in various areas
- Short-term support for troubleshooting or long-term as a support partner
- No additional employee costs
- Cushioning gaps caused by illness, lay-offs or maternity leave
- Independent view of the status quo and presentation of new possibilities

## We do for you \*

- Support of daily business activities (QA, QS topics, health & safety, etc.)
- Fast GAP analyses
- Remediation support
- Structure and support of the internal reporting
- Regulatory support in resolving nonconformances / deviations, CAPAs, complaints, etc.
- Support of risk management and post-market activities (assessment, creation of reports, FMEAs, etc.)
- Document management and record retention support
- Audit preparation (incl. employee training) and post-processing
- project coordination

## Our corporate goal

Despite all quality standards, quality strategies, qualification measures as well as constant quality optimization, there are deviations in production and/or in the further processing of the supplied components, especially due to the pressure of drastically reduced product development- and testing times. But the expansion of business areas or the integration of new locations also pose challenges.

It is our goal, as an independent companion, to either identify potential problems at an early stage and to point out possible solutions, or to act as a competent link between your company, your customers or suppliers and the authorities in order to achieve both the internal key figures and goals, the regulatory To meet specifications, but also to ensure the desired customer satisfaction.

\* the list only represents an excerpt of our services. We would be happy to provide you with specific details personally.

