

VERONICA J. KOVACH-DODD, MS, BS, LPN, CCLC/CPLC

8213 West 130th St. • North Royalton, OH 44133

(440) 725-9773 • kdnaturals@aol.com

PROFILE Experience working with multiple hospital systems as well as hospice / palliative care organizations. Demonstrated ability to work closely across interdisciplinary teams to manage grief, end-of-life, and bereavement support and educate the public on important tools, resources, and services, with strong attention to detail, communication, and creativity.

EDUCATION **Marian University**, Fond du Lac, WI
Master of Science
Major: Thanatology
Specialized Courses: Bereavement Program Development, Theological Perspectives in Thanatology, Grief after Traumatic Death, Bereavement Theory & Practice, Palliative Care & Hospice, Grief in the Military

Liberty University, Lynchburg, VA
Bachelor of Science, Magna Cum Laude
Major: Psychology
Specialization: Life Coaching
Minor: Christian Counseling
GPA: 3.84 (4.0=A)
Specialized Courses: Gerontology, Professional Life Coaching Series; Leadership Coaching, Health and Wellness Coaching, Christian Counseling for Women, The Resilient Warrior – resiliency training, Crisis Intervention, PTSD and Combat Related Trauma; Acute Stress, Grief and Trauma, Caring for People God’s Way, Contemporary Worldviews, Theories of Counseling and Psychotherapy, Abnormal Psychology, Introduction to Sociology

Central School of Practical Nursing, University Heights, OH
Licensed Practical Nurse

PROFESSIONAL EDUCATION **The California State University – Shiley Institute for Palliative Care**
Specialized Courses: Introduction to Primary Palliative Care; Self-Care Skills and Resilience for Palliative Care Clinicians; What Every Health Professional Needs to Know about Palliative Care

Cornerstone of Hope, Independence, OH
Bereavement Group Facilitator Training

Catholic Diocese of Cleveland, Cleveland, OH
Commissioned Minister of Consolation

Professional Christian Coaching and Counseling Academy, Cape Coral, FL
Certified Christian Life Coach and Certified Professional Life Coach

EXPERIENCE **Thanatologist, Life and Grief Coach, President and Owner**, K-D Naturals, Inc., Parma, OH – 2001–Present

- Provides grief / bereavement assessment to individuals and families to determine compatibility
- Practices active, critical, and empathetic listening
- Assists in identifying anticipatory grief risk factors
- Provides bereavement intervention following a complicated or non-complicated loss
- Integrates spiritual care support through teaching and dialogue

- Facilitates bereavement support groups
- Develops literature and documentation about grief, bereavement, and loss
- Consults and educates the community on grief, bereavement, and end-of-life matters
- Participates in professional caregiver communications and provides support to keep dialogue current and accurate

Parish Bereavement Minister, St. Albert the Great Church, North Royalton, OH – 2013

- Working within group to implement grief support activities, education, and encouragement; ministering to those who have suffered the loss of a loved one

RELATED EXPERIENCE

Hospital Bill Audit Specialist – Assistant Supervisor, Equifax Services, Inc. Cleveland, OH

- Audited hospital invoices on behalf of the patient’s insurance company
- Supervised and trained incoming hospital bill auditors
- Enhanced communication for hospital, insurance company, and Equifax

First on Call Evening Staffing Coordinator, The Home Team, an affiliate of University Hospitals, Cleveland, OH

- Coordinated staff coverage for area hospitals and private duty home health cases
- Provided staffing for on-call hours and managed qualified direct care staff for assignments based upon client’s needs
- Gained highest level of productivity, when compared to others in this capacity

Rehab Program Evaluator, LPN, Euclid General Hospital (presently Meridia Euclid Hospital), Cleveland, OH

- Researched, developed, and implemented a program evaluation system
- Assisted in computerization of system for a 48-bed comprehensive rehabilitation center

INTERNSHIP

Spiritual Care Support Volunteer, University Hospitals Hospice (formerly Seasons of Life Hospice); Parma, OH – May 2014 – August 2019 (due to facility closure)
 Hospice Activities Volunteer, Senior Independence Hospice; North Royalton, OH, June 2014 – March 2018 (standby – based upon patient need)

COMMUNITY SERVICE

Executive Board Member, We are Parma Proud, Inc. (formerly Proud of Parma, Inc.); Parma, OH
 Coordinator, Holy Family Catholic Church Prayer Ministry Team/Prayer Line; Parma, OH
 Volunteer, Padua Franciscan High School – Public Relations gift baskets and test compilation

PROFESSIONAL ORGANIZATIONS

Hospice Foundation of America
 Rotary Club of Parma

- Parma Rotary Charities Foundation: President, 2013 – 2014, 2014 – 2015
- Board of Directors: Recent Past President, 2012 – 2013
- Board of Directors: President, 2011 – 2012
- Community Service Director (former)

 Parma Area Chamber of Commerce

HONORS

Alpha Lambda Delta Academic Honor Society – Liberty University
 Dean’s List – Liberty University
 First Catholic Slovak Ladies Association Scholarship Recipient