



House rules 2025

These internal regulations apply above the agreement you have with the childminder agency, which is signed by both parties. All parents should be aware of these house rules.

If changes are made to the house rules, you will be notified.

Tariff

Childminder care Carlijn uses an hourly rate of € 7,25 per child/per hour for permanent contracts and an hourly rate of € 7.55 per child/per hour for flexible and VSO-BSO contracts, the hours are based on the availability of the childminder.

When childcare days fall on National public holidays, these will be charged, the KOT (childcare allowance has been taken into account and you will therefore be reimbursed).

- Including, fresh (seasonal) fruit, healthy snacks, drinks and care products such as wipes and sunscreen.
- Excludes diet food and diapers and bread meal.

In addition to the hourly rate of Gastouderopvang Carlijn, the parents pay agency costs to the childminder agency, as laid down in the Childcare Act.

Accustom

Before the daycare starts, it is possible to come and get used to it. This is done in consultation. The settling-in moments will be charged.

Contractures

We strive for full-day care from 7:30 a.m. to 5:30 p.m. (10 hours a day) as much as possible.

For flexible and out-of-school care contracts, it concerns block times of 5 hours at a time per day with a minimum of 2 days of sharing (10 hours per week).

In the morning from 07.30 - 12.30 and in the afternoon from 12.30 - 17.30.

Do you have a flexible contract and do you want to adjust hours? Then this can be done in consultation with the childminder and with a change period of 1 calendar month.

Pick-up and drop-off for permanent, flexible and BSO care contracts:

The times for bringing your child are as follows:

Bring times for the (fixed reception) are between 07.30 - 08.00 and pick up between 17.00 - 17.30.

For flexible childcare, the times are as follows: from 07.30 – 12.30 and from 12.30-17.30 (morning and/or afternoon).

Please note! The hours for day care are calculated from 07.30-17.30 if you need earlier or long care, only in consultation with the childminder these times are charged per 15 minutes extra outside the 10 hours of care for permanent care, for the flexible contracts with 5 hours of half-day care, the same rule applies.

If you have a childcare request of, for example, 7 hours, it will automatically be a flexible contract with a slightly higher hourly rate, if you need 8 hours of childcare per day, a daycare contract will be charged.

If you don't make it to be on time due to, for example, traffic jams or running late at work, please let us know, then in most cases it is not a problem.

If your child is being picked up by someone else, you must inform us in advance. If this has not been communicated in advance, you will be contacted before your child can join.

BSO and Flex Contracts

Childminder care Carlijn offers BSO Contracts of at least 60 hours per month per child or 15 hours per week that the childminder uses.

If the out-of-school care application does not meet the standard of the childminder, a contract of 40 hours per month per child or 10 hours per week can only be offered in consultation between the request and the childminder.

Saying goodbye at drop-off and pick-up:

When dropping off and picking up your child(ren), we will say goodbye shortly at the front door. It is therefore not the intention that the parent lingers unnecessarily long, this causes unrest in your child(ren) as well as the other children in the group.

Holidays and days off

Childminder care is open for +/- 45 weeks a year. During these weeks I have the hours you have reserved available for your child and I will invoice them. Public holidays are also charged if they fall on your child's childcare day(s).

I am closed for 4 weeks in the summer, as well as the last 2 weeks around Christmas and 1 week of May holidays. These 7 weeks will not be charged to you.

Any other days off that I am closed are of course free of charge for you, with the exception of the National holidays.

Holidays and days off of mine are announced in the newsletter as soon as possible every year at the start of the new school season.

Please note: The summer holidays must be reported before 1 April each calendar year.

If the summer holidays have not been reported before that date, the hours during the summer holidays will be charged for 100% according to the availability of the childminder.

Transfer

Transfer is always verbal when dropping off and picking up at the (front door) how the day went and if there are any details and or in writing via the whats app.

If there are any concerns and/or specifics, an appointment will be scheduled if necessary.

Illness

If a child has a fever higher than 38 degrees, you will be contacted and discussed about childcare. If the group occupancy allows it and your child feels well enough, it is possible to continue the daycare. But you are expected to have a constituency or be ready to come yourself if necessary.

If your child clearly does not feel well or will feel worse, your child will have to be picked up by yourself, family or neighbors. As a parent, you must indicate who will pick up your child.

In case of contagious diseases and/or childhood diseases, I adhere to the rules of the GGD/RIVM, which means that children are expected to stay at home until infection is over (such as childhood diseases), children have a fever for 48 hours and are symptom-free, such as fever and/or diarrhea and vomiting.

If your child is unable to come for a day due to illness, you must inform us as soon as possible. In the event of illness, payment remains due to Childminder Care Carlijn.

Corona regulations:

Although, according to the government and the media, the corona policy no longer applies, it will still be used in our shelter.

In the group there are also children with a clinical picture who are easily infected and can become very ill. In order to continue to guarantee safety for the entire group, we still adhere to our Corona policy within the shelter. In this situation, too, the agreed hours will be charged.

Does your self or your child have corona-like symptoms? Get tested and stay home if the test is positive! This also applies to children.

Commitment to pay

If you do not meet your payment obligation, i.e. you are in arrears of 1 month, the childcare will be stopped immediately. Of course, you will continue to have an obligation to pay the outstanding invoices.

If you do not pay on time after reminding me of the outstanding invoices, I am forced to call in a collection agency whose collection costs are for your account.

Recite

Notice of termination must be given in writing with due observance of 1 calendar month notice period. Always with effect from the first of the following month. The hours remain due to childminder care Carlijn even if you no longer make use of the childcare during the notice period.

What's more?

- Put comfortable clothes on your child that can also get dirty when playing outside and e.g. doing crafts
- Make sure you have a change of clothes
- You may give toys from home to your child, but this is entirely at your own risk, damage to the toys is not at the expense of the childminder.
- If trips are planned, such as the annual large children's outing with the whole group and/or small trips, these will be communicated in the newsletter every two months. However, it happens that we spontaneously go to the zoo or climbing garden with the children under the age of 4 if group size allows. These are not always announced in the newsletter.
- Each family is added in the group app so that newsletters and other important items can easily be shared.
- If I, as a childminder, am unable to attend and cannot provide childcare, this will also be shared in the group app, such as illness and cases of force majeure.