

September 7/8 and August 31/September 1, 2024

## **Two further exciting training sessions completed at two refugee locations (EAE and ZUE)**

This weekend, FRIMAP provided online training on mediation. However, both dates offered more than just training: the days consisted of lectures, dialog and exchange of experiences in German, English and Arabic. The topics covered included the basics of mediation and its own history, mediation as cultural learning, other ADR processes and an introduction to the principles of mediation. Some of the social workers already had their own experience of traditional conflict resolution procedures in their countries of origin.

A special highlight was the one-hour guest lecture by Ramsey Tewfik Isak (Brussels, Belgium), a member of our International Board of Experts, who has worked for the International Red Cross, in the Middle East and in the USA. Ramsey speaks English and Arabic as a native speaker and reported on his many years of international mediation experience and his personal approach. There was also an opportunity to ask questions. Thank you esteemed Ramsey, it was very exciting and inspiring.

The weekend before, FRIMAP provided training in violence prevention, de-escalation and self-protection (protected mediation). The latter is, of course, a particularly serious topic, but the training unit is especially popular with the participants - because wearing a protective suit can sometimes be quite physically demanding.

We would like to thank all the social workers from both facilities for their concentrated and motivated cooperation! We look forward to the next event with you!